

## **EVENT BOOKING CONDITIONS**

## Please read the Booking Conditions below carefully

- Completion of a booking form is the only method of securing a place for the event, it is also your acceptance for the cost to be invoiced to your Council.
- Should you cancel within 3 days of the event or fail to attend, the full fee will be payable however, depending on the circumstances we may accept someone else from your Council if they can attend in your place. If this occurs please contact Anna Beams at <u>anna@mulberryandco.co.uk</u> as soon as possible.
- We reserve the right to cancel an event at any time, or offer an alternative date without accepting any liability for any costs that you may have incurred. In the uncommon circumstance of one of our events being postponed you will not be issued a refund, a credit will be held on your council's account to be used against another event.
- Prior to the event you will receive a confirmation email from a member of the Mulberry and Co team with all of the details for the event, this includes any parking/ travel suggestions. Please ensure these details are read very carefully.
- Please note that Mulberry and Co reserve the right to make changes to programmes at any time.